

Crest Ventures Limited

Privacy and Disclaimer Policy

(1) Who we are and what this Policy covers:

- Crest Ventures Limited ("we", "us", "Crest") is strongly committed to the subject's ("you", "your", "subscriber", "user") right to privacy and to keep your personal and financial information secure. Our aim is not just to comply with privacy law but to earn your trust and confidence. In our commitment, we are fully disclosing our privacy practices. We encourage you to read our privacy policy to understand what types of personally identifiable information we collect and how we use this information.
- This privacy policy describes the usage of information provided or collected on the site where this privacy policy is posted. Please keep in mind that when you provide information to us on a third-party site or platform the information we collect is covered by this privacy policy, and the information the third-party site or platform collects is subject to the third-party site or platform's privacy practices. Privacy choices you have made on the third-party site or platform will not apply to our use of the information we have collected directly through our sites. Please also keep in observance that our website may contain links to other sites not owned or controlled by us and we are not responsible for the privacy practices of those sites.

(2) Scope

This policy applies to all visitors of this website.

(3) Information covered by this Policy

This policy applies to information collected and processed by Crest consisting of the following:

- Personal information is information related to a visitor, or a combination of pieces of information that could reasonably allow him to be identified. Personal information may consist of full name, personal contact numbers, residential address, email address, gender or date of birth. While information such as date of birth in isolation may not be enough to uniquely identify the visitor, a combination of full name and date of birth may be sufficient to do so.
- ***Information collected by technical sources:*** We may automatically collect technical information, including the IP address, your information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform; and information about your visit, including the full URL clickstream to, through and from our sites; materials you viewed or searched for; page response times, download errors, length of visits to certain pages, page interaction information, and methods used to browse away from the page.
- ***Information provided by you:*** You may give us information about you by corresponding with us by phone, e-mail or otherwise or, by you interacting with any of our business partners. This includes information you provide when you register to use our sites, subscribe to our service, email us, arrange property viewings with us, provide your CV and when you report a problem with our sites. The information you give us may include your name, address, e-mail address, phone number and any

other information relevant to your enquiry or request for information or services which we may request and you may choose to provide to us from time to time.

- ***Information we receive from other sources.*** We may receive information about you if you use our sites or the other services we provide. In this case we will have informed you when we collected that data that it may be shared internally and combined with data collected on our sites. We also work closely with third parties (including, for example, business partners, sub-contractors in technical, payment and delivery services, advertising networks, analytics providers, search information providers, credit reference agencies) and may receive information about you from them.
- Please note that any information that is freely available or accessible in public domain or furnished under the Right to Information Act, 2005 or any other law for the time being in force shall not be regarded as sensitive personal information.

(4) ***How do we use collected information:***

Crest shall collect and use information for legitimate business purposes in order:

- that a visitor may download product information, order products and take advantage of certain other features of Crest's website;
- to provide information or interactive services through this website, to the visitor's e-mail address or, where the visitor wishes it to be sent by post, to the visitor's postal address;
- to seek the visitor's feedback or to contact the visitor in relation to the services offered on Crest's website;
- to process orders or applications submitted by the visitor;
- to create products or services that may meet the visitor's needs;
- to process and respond to requests, improve Crest's operations, and communicate with visitor/s about Crest's products, services and businesses; and
- fight spam and other forms of abuse.

(5) ***Information sharing and disclosure: Your information, your choice:***

We won't transfer information about you to third parties for the purpose of providing or facilitating third-party advertising to you. We won't sell information about you.

Crest shall not use or disclose information for purposes other than as mentioned in this policy, except with the consent of visitor providing such information or as required by law. However, Crest may be legally required to disclose the Information in the following cases:

- Where the disclosure is necessary for compliance of a legal obligation;
- Where mandated under the law by government agencies to disclose such Information.

Where necessary, Crest may disclose information to business partners or third parties during the normal course of business for the purposes mentioned in this policy. In such cases, Crest will only share information related data when Crest is reasonably assured that:

- The information is processed legitimately and appropriately by the business partner or third party in line with the established consent or in line with legal requirements;
- The business partner or third party has adopted a reasonable and equivalent level of security practices and procedures to ensure security of the Information shared.

(6) **Retention, processing and storage of information:**

Crest shall retain Information for only as long as necessary to meet legal or regulatory requirements or for legitimate business purposes as mentioned in this policy.

Crest has implemented required security practices and standards in line with the global standards and have a comprehensive documented information security program and policy in place, which contains managerial, technical, operational and physical security control measures that commensurate with the information assets being protected with Crest's nature of business. It is being reviewed periodically to keep pace with business, technology and regulatory changes.

(7) **Disclaimer:**

- The material contained in this site and on associated web pages is general information and it is not intended to be advice on any particular matter. Subscribers and users should seek professional advice before acting on the basis of the information contained herein. The decision with respect to any opportunity or nature or suitability or choice or the viability of any service shall always be sole responsibility and decision of the subscriber and user.
- Crest and/ or its respective suppliers, affiliates, associates, representatives make no representations about the suitability, reliability, availability, timeliness and accuracy of the information, products and services contained on the Crest's website for any purpose. All such information, products offered, services offered etc. are provided on an "as is where is" basis without warranty of any kind by Crest and/ or its respective suppliers, associates, affiliates hereby disclaim all warranties and conditions with regard to the information, products, services, including all implied warranties and conditions of merchantability, fitness for a particular purpose, title and non-infringement.
- In no event shall Crest be liable for any direct, indirect, punitive, incidental, special, consequential damages or any damages whatsoever including without limitation, damages for loss of use arising out of or in any way connected with the use or performance of the Crest website, with the delay or inability to use the Crest website or related services, the provision or failure to provide services, or for any information, products, services and related graphics obtained through the Crest's website, or otherwise arising out of the use of the website, whether based on contract, tort, negligence, strict liability or otherwise, even if Crest or any of its suppliers/ affiliates has been advised of the possibility of damages. If you are dissatisfied with any portion of the Crest's website or with any of these terms of use, your sole and exclusive remedy is to discontinue using the website.
- The material that appears on website is for informational purposes only. Despite our efforts to provide useful and accurate information, errors may appear from time to time. Before purchasing goods or services you've read about on the website, you should confirm with the company/ dealer any

information that is important to your decision of opting for services from the company. It is not responsible for typographical or photographic errors.

- Crest is not responsible for any errors, omissions or representations on any of our pages or on any links on any of our pages. We do not endorse in anyway any advertisers on our web pages. Please verify the veracity of all information on your own before undertaking any reliance. The linked sites are not under our control and we are not responsible for the contents of any linked site or any link contained in a linked site, or any changes or updates to such sites. We are providing these links to you only as a convenience, and the inclusion of any link does not imply endorsement by us of the site.
- We hereby expressly disclaim any implied warranties imputed by the laws of any jurisdiction.

(8) **Changes to the Privacy Policy:**

- Crest may revise these terms of use of this Policy by updating this posting. You agree that in the event any portion of these terms of use as contained in this Policy are found to be unenforceable, the remainder of these terms and conditions of this Policy shall remain in full force and effect. By using this website you agree to be bound by any such revisions and should therefore periodically visit this page to determine the then current terms of use to which you are bound.
- The information and services included in or available on Crest's website may include inaccuracies or typographical errors. Changes are periodically added to the information herein at Crest's website.

(9) **How to reach us:**

- If you require any information, clarification, queries or complaints regarding the collecting, processing, transfer of personal data/ information or the use of your personal information or this privacy policy or in case of any grievance or complaint. You can reach us on by writing to us on: secretarial@crest.co.in.